

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final	Date: 3/10/04
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Debra Haraway
Date: 3/10/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

✓ Betty Cogswell	Others:
✓ Bobby Minish	✓ Tim Sullivan
✓ Cathy Bennett	
✓ Cheryl McQueen	
✓ Debra Haraway	
Debra Merrill	
✓ Gary Imes	
✓ Joyce Sims	
Kellie Fessler	
✓ Paul Carr	
✓ Rick Debell	
✓ Thelma Hayter	

(Alt+C=✓)

Attendees:

✓ Alamance-Caswell	Onslow
✓ Albemarle	OPC
✓ Catawba	Pathways
✓ Centerpoint	Pitt
✓ Crossroads	Riverstone
✓ Cumberland	Roanoke-Chowan
Durham	✓ Rockingham
Eastpointe	✓ Sandhills/Randolph
Edgecombe-Nash	SE Center
Foothills	SE Regional
Guilford	✓ Smoky Mountain
✓ Johnston	✓ Tideland
✓ Lee-Harnett	✓ VGFW
✓ Mecklenburg	✓ Wake
✓ Neuse	✓ Western Highlands
✓ New River	Wilson-Green

Agenda:

Item No.	Topics
1.	Division and EDS Review Review March 5 checkwrite Results Upcoming checkwrites-March 12, 19, April 2 Tim Sullivan: update on adjustments for EOB 7000, Physician's adjustments processing & CBS 837 BugCentral Status Key CSRs Operations Support - File Maintenance, Security, and Help Desk
2.	Area Programs Roll call Review March 5 th Checkwrite Results Questions/Comments about Upcoming Checkwrites-March 12, 19, April 2 Agenda items <ul style="list-style-type: none">• Update from Tim-EOB 7000 & CBS/H0036 837 duplicate denials• TPA status Other Questions/comments Concluding remarks from DMH and/or EDS

ADMINISTRATION NOTES (10 A.M. DIVISION AND EDS REVIEW)

Item No. Topics

1. **Upcoming Checkwrites –March, 12, 19, April 2**

Checkwrite finished on Tuesday 3/9 at 7:41p.m. – Alerts were sent out. No issues.

Participants reviewed IPRS Checkwrite Summary Report.

Typical: high denials because of budgets running out. Coming up on end of year trying to draw out whatever funds are available to them.

Jeff will get the report of expended funds, percentages of budgets to Rick. Jeff will touch base with Rick so he can make notifications of areas running out of budgets. Rick has been getting reports but has not had time to review them. Closed pop group requests coming in. Still out of budget.

Tim indicated that next checkwrite is expected to be about as long as this week's checkwrite.

2. **Tim Sullivan: update on adjustments for EOB 7000**

Hcodes H0031##, H0002 ##, H0020 ## and Type of Service 3, H2012 HA & HB and H0035 HA & HB did not have documented authority to change. File Maintenance put together spreadsheet and took it over Friday evening for DMA sign off approval. Took second pass through Nov. bulletin and it seems all the codes are correct. Codes were fixed for this 3/5 checkwrite. We found files and are trying to match units in claims. Looks promising that we will be able to do the adjustments systematically.

Problem with claims being denied as duplicates even though they have different attending providers is being tested. Tim will follow up.

Attending provider number is truncated on some 835. According to Bonnie at Wake County, it is only Medicaid. Paul will inform Tim of the issue.

Gary received email from Guilford on a problem with the 835 from the 2/27 checkwrite. It was sent to him because there has been previous problems with issues being bounced back and forth between Medicaid and IPRS Provider Relations. In addition to Paul and Cheryl looking at the problem, Christie Harris and Stacey Barber are looking into it. Joyce forwarded Cheryl's response that the problem is not an 835 problem to appropriate parties (Provider Services), and it is being worked on. Again, the issue got bounced back and forth between Medicaid and IPRS Provider Relations, but Christie Harris has contacted Guilford directly.

BugCentral Status

We are down to four. The first one cannot be worked until the resync occurs.

A memo was written to correct the problems outlined in Bug 216817. This bug can be closed.

Key CSRs

N/A

3. **Operations Support – File Maintenance, Security, Help Desk**

N/A

Still sending monthly reminder to APs to let us know when employees leave so security can be kept current(one sent out at the end of the month).

TPAs still outstanding: Durham, Foothills, and Onslow. Neuse came in this week.

ADMINISTRATION NOTES (10:30 AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Review March 5th Checkwrite Results Finished on 3/9 at 7:41 p.m. Noticed several APs are getting denials on budget, this is probably not surprise to you. We are working on sending e-mail reminders to the Area Programs that are close to their budget limits.
3.	Questions/Comments about upcoming checkwrites – March 5, 12, 19 Be aware there is one more week of Medicaid running large number of adjustments through. Probably same delay as experienced this week.
4.	Agenda items <ul style="list-style-type: none"> Update from Tim – EOB 7000 & CBS/H0036 837 duplicate denials. The 5H codes H0031##, H0002 ##, H0020 ## and Type of Service 3, H2012 HA & HB and H0035 HA & HB from Nov. Special Bulletin got final approval from DMA to make changes so all codes should match in bulletin. If anything wrong, please inform Medicaid. We were able to find original transmitted files of claims for adjustments. Trying to match actual claims through to the units on these submissions. Working on to doing adjustments systematically. Duplicate denials on 837s issue: running a test. Waiting on results and will determine best solution. TPA status: Down to three.
5.	Other Questions/Comments HR modifier for family therapy with client is being paid by Medicaid at the group rate. Area Programs understood that they should be paid at the individual rate. IPRS pays H0004, H0004 HR, & H0004 HS at the individual rate. H0004 HQ is paid at the group rate. Christy Harris has been notified of the issue. Tim will discuss Medicaid rates with Christy Harris. Sandy (Crossroads) is missing rates for some of the HCPCS/Modifier code combinations. Rick explained that there was an error in conversion. He submitted the new rates before the meeting. They should be the same as Medicaid rate for consistency. The Area Programs can check report IPPR2414 on Thursday to determine if the new rates have been added. Any claims that denied due to a lack of rate will need to be re-billed. Sharon Stanley (Western Highlands): use of evaluation and management series codes by doctors in an inpatient setting. Medicaid pays for these services. Can it be added to IPRS benefit packages? Division management discussed it and at this time these will not be paid out of IPRS
6.	DMH and/or EDS concluding remarks

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI1.	7-23-03	DMH IT Services will perform follow-up procedures regarding jail diversion allocation.	Betty Cogswell Rick DeBell	Short term/long term solution proposed. Long term encompasses changes to the eligibility file; covers more than jail diversion.	No change	
AI2.	10-8-03	Western Highlands merger.	Rick DeBell	Communicate with Lisa and Wanda possible impacts resulting from the merger.	No change	
AI3.	10-22-03	Area Programs that have not sent their consolidated TPA Onslow, Durham, and Foothills.	Paul Carr	EDS will perform follow-up procedures (receiving compliant 835 for these Area Programs who have not forwarded a consolidated TPA for EDS signature).		

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						